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C108- Contents of QMS 9001:2015 Internal auditor PPT Presentation Training kit

ISO 9001:2015 Internal Auditor Training Présentation kit (Editable)

Sr. No.	Т	he entire PPT presentation kit has 7 main files as below	Document of Details
1.	PPT Presentation		No. of Slides
	1.	Overview of ISO 9001:2015	23
	2.	ISO 9001 principles	12
	3.	QMS 9001:2015 requirements	82
	4.	QMS Documented Information	21
	5.	QMS risk assessment	26
	6.	QMS 9001:2015 internal Audit	31
	7.	Steps for QMS Internal Audit	57
		Total no. of slides →	252
2.	A trainer's guide and hand outs and editable form to understand QMS subject well in 7 chapters and 2 Ms. word		Approx. 50 Pages in Ms. word
3.	·		02 workshops and 02 case studies
4.	Audit records		03 file in Ms. word
5.	Audit checklist		Approx. 400 audit questions
6.	Sample risk template		01 template in Ms. excel
7.	Sample ISO 9001 certified internal auditor training 01 file in Ms. word certificate copy		

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Part: 1 Topic wise number of slides:-

Sr. No.	Title of Slides	No of Slide
1.	Overview of ISO 9001:2015	23
2.	QMS principles	12
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4.	QMS Documented Information	21
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	Total No. of Slides →	252

Part - 1. Presentation: -

Under this directory further files are made in power point presentation as per the chapter listed below.

Topic wise Power Point presentation in 7 modules as listed below.

1. Overview of Quality Management system

It covers Overview of QMS system, benefits and summary of overall system and change process for ISO 9001: 2015

2. ISO 9001 principles

It covers 7 principles of quality management system based on ISO 9001:2015 and covers all details how such principles to be considered in making the system.

3. QMS 9001:2015 requirements

It covers QMS systems specifications, Requirements, to establish the QMS, It gives explanation for many new concepts and given in plain English for easy understanding of revised changes given in ISO 9001:2015 and many places examples and guidelines for implementation are given

4. QMS Documented information

It covers Quality Management System documented information details and list of areas where standard demands for documented information. Such documented information may be given as records, procedure or manual

5. QMS Risk assessment

It covers techniques to implement the risk based thinking and identify opportunities

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6. QMS 9001:2015 internal Audit

It covers internal audit process, audit question techniques and guidelines for internal audit as well as auditor criteria.

7. Steps for QMS Internal Audit

It covers steps to carry out Quality management system internal audit based on ISO 9001:2015.

Part - 2. A trainer's guide and handouts in editable form to understand QMS subject well:-

This topic covers write up for the ready reference to the participant for understanding and reading the subject to get in depth knowledge on the subject

It is given in word. You may also use it for further reading and circulations within audience

Chapter Section No.

- Overview to ISO 9001 2015 1.
 - 2. Principals of Quality management system
 - QMS 9001:2015 terminology and concepts 3.
 - QMS Documented Information and steps for implementation of ISO 9001: 2015 4.
 - QMS 9001 Internal Audit 5.
 - 6. ISO 9001 audit records
 - 7. Risk and Opportunity
 - 8. **Tables**

Table-1 Documented information Summary against ISO 9001:2015 requirements

Part - 3. Work-shops and Case studies to evaluate effectiveness of training 02 workshops and 02 case studies:-

This topic covers workshops and case studies to evaluate effectiveness of training. Each participant needs to solve this work shop and case studies after undergoing the training. After successful completion of work shop and case studies the ISO 9001:2015.

Part - 4. ISO 9001:2015 audit records:-

This topic covers audit records to carry our internal audit of QMS and 3 forms are given (Audit plan, Internal audit nonconformity report and QMS audit checklist).

Part - 5. ISO 9001:2015 audit checklist:-

The ready to use environmental management system audit questions as below.

- 1. QMS 9001-2015 requirement wise questions
- 2. Department wise audit questions

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Part - 6. Sample risk template:-

The ready to use risk template in editable form is given to prepare the risk document for the organization. It is given in excel sheet and sample filled sheet and can be use as ready to use template.

Part - 7. Sample Copy of ISO 9001 Certified Auditor Training Certificate:-

Sample ISO 9001 auditor certificate copy. This sample certificate helps to create training certificate for participants after completing the ISO 9001 auditor training using our training kit.

Chapter-2.0 ABOUT COMPANY

Global manager group is a progressive company and promoted by a group of qualified engineers and management graduates having rich experience of 25 years in ISO consultancy and management areas. The company serves the global customers through on-site and off-site modes of service delivery systems. We offer a full range of consulting services geared towards helping all types of organizations to achieve competitiveness, certifications and compliance to international standards and regulations. So far we had more than 1900 clients in more than 45 countries. Our readymade training and editable document kit helps the client in making their documents easy and make them complying to related standard faster with the establishment of best processes.

It helps the organization to make the best system with process improvement concepts and helps the organization to get best performances in terms of reduction in costing, efforts and get the things done timely with Quality product. Thus it helps the organization to give full value for money and pay back of our product is less than 2 month.

- 1. Our promoters and engineers have experience of **more than 1800 companies** globally for management training, ISO consultancy, process improvement concept implementation and ISO series consultancy. We had clients **in more than 45 countries**.
- 2. Highly qualified 40 team members (M.B.A., Degree engineers) and owner is having rich professional experience (since 1991).
- 3. We have 100% success rate for global standards certification of our clients from reputed certifying body and branded image and leading name in the market.
- 4. Suggest continual improvement and cost reduction measures as well as highly informative training presentations and other products gives payback within 2 months against our cost.
- 5. So far more than 50000 employees are trained by us in system certification in last 20 years.
- 6. We had spent more than 30000 man-days (100 man years) in preparing system documents and training slides.
- 7. Our product gives lot of opportunity for process improvements and gives full benefits to the users.

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Global Manager Group is committed for:

- 1. Personal involvement & commitment from first day
- 2. Optimum charges
- 3. Professional approach
- 4. Hard work and update the knowledge of team members
- 5. Strengthening clients by system establishment and providing best training materials in any areas of management to make their house in proper manner
- 6. To establish strong internal control with the help of system and use of the latest management techniques.

Chapter-3.0 USER FUNCTION

3.1 Hardware and Software Requirements

A. Hardware:-

- Our document kit can be better performed with the help of P3 and above computers with a minimum 10 GB hard disk space.
- For better visual impact of the power point Document you may keep the setting of colour image at high colour.

B. Software used in Document kit

 Hand-outs written in Ms Office 2007 and window xp programs. You are therefore required to have office 2007 or above with window xp and later. and Presentation made in power point programs you are therefore required to have office 2003 and office 2007.

3.2 Features of Document kit:-

- It will save much time in typing and preparation of presentation alone.
- Written in Plain English
- Easily customized by you to add audio clips in the local language etc to prepare presentation for any other groups and user can easily customize it for own use.
- Good guide for training of all the group members for ISO 9001:2015 internal auditor training.
- User-friendly and easy to learn.
- Developed under the guidance of experienced experts.

C 108 SAMPLE SLIDE OMS 9001 2015

OMS 9001 Training

Auditor Training PART - 2



DEMO OF QMS 9001:2015

Quality Management System

AUDITOR TRAINING PRESENTATION KIT

Product Code: C108

Price: 270 USD

www.CertificationConsultancy.com





Seven principle of ISO 9001:2015

Sr. No.	PRINCIPLES	ISO 9001: 2015 APPROACH
1.	Principle – 1 Customer focus	Meet customer needs and expectations determine levels of customer satisfaction / dissatisfaction. Strive to exceed customer expectations
2.	Principle – 2 Leadership	Establish unit y of purpose and engage people in achieving quality objectives
3.	Principle – 3 Engagement of people	Focus on competency empowered and engaged people in delivering value. Identify and manage human factors of the work place.
4.	Principle – 4 Process approach	Systematically identify and manage the process employed. Understand activities and manage it as interrelated processes to get consistent predicted results



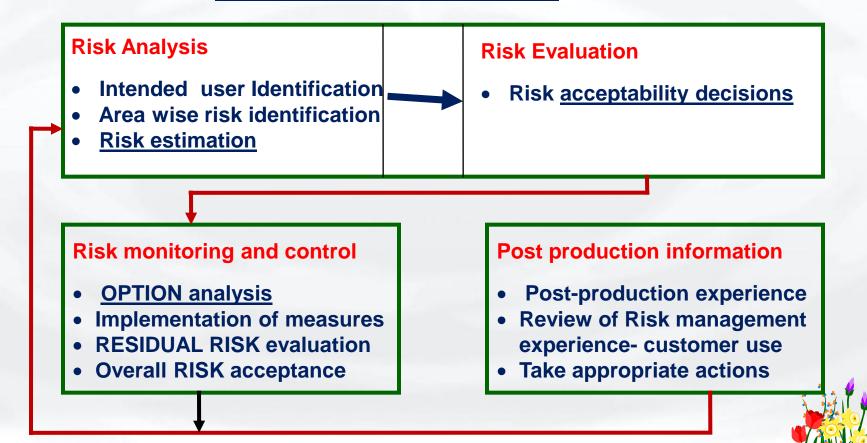
ISO 9001 2015 QMS Structure



Risk and Opportunity

The objective of this presentation are to appreciate and understand how an QMS is established in terms of:

Four Phases of Risk





Main Changes

- Risk-based thinking throughout the standard supersedes a single clause on preventive action
- The term 'documented information' replaces 'documents and records'
- The term 'outsourcing' is replaced by 'external provision'
- Increased leadership requirements
- No requirement for a management representative



Internal Context





Areas to considered in risk and opportunity identification

- Corporate Requirement
- Business Requirement
- Contractual Requirement
- Client/customer Requirement
- Process and product requirements
- Legal Requirement
- Regulatory Requirement
- Statutory Requirements





Tips to trained internal auditor

- 1. Auditor is always fact finder and not fault finder.
- 2. As per ISO:19011 auditor looks for effectiveness of system, process approach and not only records.
- 3. Auditors 4 Key boundaries
 - a. ISO 9001:2015 Requirements
 - b. Own written documented information
 - c. Customer requirements
 - d. Statutory & Regulatory requirements (Compliance obligations)
- 4. Audit methodology
 - a. Interview People
 - **b.** Verify Records
 - c. Witness verification/ Process Checking
 - d. Own verification of Process / Product parameters

QMS system Audit is a sampling activity





Auditor's Quality

- 1. Wise & alert: ability to adapt to different people & situations.
- 2. Appropriate industrial experience.
- 3. Ability to question to ascertain facts.
- 4. Ability to listen. Not prepare next question while listening to an answer.
- 5. Interested in the explanation.
- 6. Knowledge of Quality management system standards & of assessment & audit techniques.
- 7. Analytical brain.
- 8. Sensitive to feelings, attitudes & motives so as to understand what people mean when they say something.
- 9. Maintains eye contact.
- 10. Ability to discuss without arguing.
- 11. Neither approves not disapproves.





Auditor Characteristics

Skills an Auditor needs to develop, being:

- Diplomatic
- Honest
- Impartial
- Communicative
- Helpful
- Persistent
- Ethical
- Conscientious

- Patient
- Fair minded
- Articulate
- Analytical
- Co operative
- Observant
- Professional
- Assertive





Audit Steps 1. Audit Plan 2. Develop Checklists 3. Opening Meeting 4. Gather Evidence 5. Record Results **6. Closing Meeting**





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Chapter-4.0 BENEFITS OF USING OUR PRESENTATION KIT

- By using these slides, you can save a lot of your precious time while preparing the ISO 9001:2015 auditor training course materials for in-house training programs.
- To provide you with the Presentation Materials and hand-outs that you need for an effective presentation on ISO 9001:2015 internal auditor training, what it is, and what it requires
- Present the basics of QMS 9001:2015 internal auditor training to Management or other groups
- To deliver QMS 9001:2015 training in a group, using a PowerPoint presentation
- Take care for all the section and sub sections of QMS 9001:2015 auditor training and give better understanding at all the levels during QMS 9001:2015 auditor training implementation and sharpen the ISO 9001:2015 auditor training requirements for all employees within organization.

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