Complete editable ISO 15378:2017 document kit (Manual, procedures, exhibits, process approach, SOPs, formats, audit checklist etc.)

Website: https://www.certificationconsultancy.com/iso-15378-certification-documents-manual.htm

Chapter-1.0 CONTENTS OF ISO 15378:2017 DOCUMENT KIT

for primary packaging industry GMP

## The Total Editable Document kit has 7 main directories as below. ISO 15378:2017 Editable Document kit

| Sr. No.                                                       | List of Directory             | Document of Details                           |  |  |
|---------------------------------------------------------------|-------------------------------|-----------------------------------------------|--|--|
| 1.                                                            | System Manual                 | 10 chapter and 04 annexure in MS Word         |  |  |
| 2.                                                            | Procedures                    | 18 procedures in MS Word                      |  |  |
|                                                               |                               |                                               |  |  |
| 3.                                                            | Exhibits                      | 04 exhibits in MS Word                        |  |  |
| 4.                                                            | Formats                       | 43 formats in MS Word / excel                 |  |  |
|                                                               | Engineering (ENG)             | 03 formats in MS Word                         |  |  |
|                                                               | Purchase (PUR)                | 05 formats in MS Word                         |  |  |
|                                                               | DND                           | 04 formats in MS Word                         |  |  |
|                                                               | Marketing (MKT)               | 04 formats in MS Word                         |  |  |
|                                                               | Operation (OPN)               | 01 formats in MS Word                         |  |  |
|                                                               | Stores (STR)                  | 02 formats in MS Word                         |  |  |
|                                                               | System (SYS)                  | 17 formats in MS Word / Excel                 |  |  |
|                                                               | Training (TRG)                | 07 formats in MS Word                         |  |  |
| 5.                                                            | Process approach              | 12 process approach in MS Word                |  |  |
| 6.                                                            | Standard operating procedures | 61 standard operating procedure in MS<br>Word |  |  |
|                                                               | Maintenance (MNT)             | 03 standard operating procedure in MS Word    |  |  |
|                                                               | Production (PRD)              | 17 standard operating procedure in MS Word    |  |  |
|                                                               | Quality Assurance (QA)        | 24 standard operating procedure in MS Word    |  |  |
|                                                               | Quality Control (QCD)         | 11 standard operating procedure in MS Word    |  |  |
|                                                               | Safety (SFT)                  | 03 standard operating procedure in MS Word    |  |  |
|                                                               | Stores (STR)                  | 02 standard operating procedure in MS Word    |  |  |
|                                                               | Information Technology (IT)   | 01 standard operating procedure in MS Word    |  |  |
| 7.                                                            | Audit checklist               | More than 800 questions                       |  |  |
| Total 150 files quick download in editable form by e delivery |                               |                                               |  |  |

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## **B. Documentation:-**

Our document kit is having sample documents required for ISO 15378:2017 certification as listed below. You need to study it do necessary changes as per your company need and within 4 days your entire editable documents with all necessary details are ready as well as your team will gotmany ideas for system establishment to reduce the cost and effort with all necessary controls and your total documents are ready. We had given all type of templates and organization use it as per their need and many organizations are certified globally in 1<sup>st</sup>trial with the help of our documents from any kind of stringent lead appraisal audit.

Under this directory further files are made in word document as per the details listed below. All the documents are related to ISO 15378:2017 for and user can edit it in line with their own processes.

### 1. ISO 15378:2017 Manual:

It covers sample copy of ISO 15378:2017 manual. It covers 10 chapter and 04 annexure as well as list of procedures as well as overview of covers tier1 of ISO 15378:2017 documents.

| Chapter<br>No. | Subject                                                | Page<br>No. | ISO 15378:2017<br>Clause<br>Reference |  |  |  |
|----------------|--------------------------------------------------------|-------------|---------------------------------------|--|--|--|
|                | Section – 1                                            |             |                                       |  |  |  |
| 1.             | Company profile                                        | 1 – 2       |                                       |  |  |  |
| 2.             | Table of contents                                      | 1 – 2       |                                       |  |  |  |
| 3.             | Control and distribution                               | 1 – 2       |                                       |  |  |  |
| Section – 2    |                                                        |             |                                       |  |  |  |
|                | Context of the Organization                            |             | 4.0                                   |  |  |  |
|                | Understanding the organization and its context         |             | 4.1                                   |  |  |  |
|                | Understanding the needs and expectations of            |             |                                       |  |  |  |
| 4.             | interested parties                                     | 1 – 3       | 4.2                                   |  |  |  |
|                | Determining the scope of the quality management        |             |                                       |  |  |  |
|                | system                                                 |             | 4.3                                   |  |  |  |
|                | Quality management system and its processes            |             | 4.4                                   |  |  |  |
|                | Leadership                                             | 1 – 5       | 5.0                                   |  |  |  |
| 5.             | Leadership & Commitment                                |             | 5.1                                   |  |  |  |
| 5.             | Policy                                                 |             | 5.2                                   |  |  |  |
|                | Organizational roles, responsibilities and authorities |             | 5.3                                   |  |  |  |
| 6.             | Planning                                               | 1 – 2       | 6.0                                   |  |  |  |
|                | Action to address risks and opportunities              |             | 6.1                                   |  |  |  |
|                | Quality objectives and planning to achieve them        |             | 6.2                                   |  |  |  |
|                | Planning of changes                                    |             | 6.3                                   |  |  |  |

### ISO 15378:2017Manual Index

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|                               |                                                    | manaa  |                |  |  |
|-------------------------------|----------------------------------------------------|--------|----------------|--|--|
|                               | Support                                            |        | 7.0            |  |  |
| 7.                            | Resources                                          |        | 7.1            |  |  |
|                               | Competence                                         | 1 – 6  | 7.2            |  |  |
|                               | Awareness                                          |        | 7.3            |  |  |
|                               | Communication                                      |        | 7.4            |  |  |
|                               | Documented information                             |        | 7.5            |  |  |
|                               | Operation                                          |        | 8.0            |  |  |
|                               | Operational planning and control                   | 1 – 10 | 8.1            |  |  |
|                               | Requirements for products and services             |        | 8.2            |  |  |
|                               | Design and development of products and services    |        | 8.3            |  |  |
| 8.                            | Control of externally provided processes, products |        | 8.4            |  |  |
|                               | and services                                       |        |                |  |  |
|                               | Production and service provision                   |        | 8.5            |  |  |
|                               | Release of products and services                   |        | 8.6            |  |  |
|                               | Control of nonconforming outputs                   |        | 8.7            |  |  |
|                               | Performance evaluation                             | 1 – 4  | 9.0            |  |  |
| 9.                            | Monitoring, measurement, analysis and evaluation   |        | 9.1            |  |  |
| 9.                            | Internal audit                                     |        | 9.2            |  |  |
|                               | Management review                                  |        | 9.3            |  |  |
|                               | Improvement                                        |        | 10.0           |  |  |
| 10.                           | General                                            | 1 – 3  | 10.1           |  |  |
| 10.                           | Nonconformity and corrective action                |        | 10.2           |  |  |
|                               | Continual improvement                              |        | 10.3           |  |  |
| Annexures                     |                                                    |        |                |  |  |
| ANX–I                         |                                                    |        | =============  |  |  |
| ANX-II                        | IX–II Glossary of terms                            |        | =========      |  |  |
| ANX-III                       |                                                    |        | =============  |  |  |
| ANX–IV Organization structure |                                                    | 1 – 1  | ============== |  |  |

### 2. Procedures (18 Procedures):

It covers sample copy of mandatory procedures covering all the details of ISO 15378:2017. List of procedure

- 1. Procedure for Management review
- 2. Procedure for Document and Data Control
- 3. Procedure for Control of records
- 4. Procedure for Internal Audit
- 5. Procedure for Training
- 6. Procedure For Corrective And Preventive Action
- 7. Procedure For Control of Monitoring And Measuring Equipments
- 8. Procedure for Control of Monitoring of work environment
- 9. Procedure for Validation of sterilization process

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- 10. Procedure For Monitoring And Measurement of Processes
- 11. Procedure For Analysis of Data
- 12. Procedure For Risk Management
- 13. Procedure for Customer satisfaction survey
- 14. Procedure for Purchasing
- 15. Procedure for Control of Non–Conforming Products
- 16. Procedure for Identification of products
- 17. Procedure for Traceability
- 18. Procedure for Preservation

#### 3. Exhibits (04 exhibits).

It covers sample copy of exhibits covering all the details of ISO 15378:2017.

#### List of exhibits

- 1. Skill Requirements
- 2. Disposal of Non-conforming Products
- 3. Quality Plan
- 4. Document codification system

#### 4. Blank Formats (43 Formats):

It covers sample copy of blank forms required to maintain records as well as establish control and make system. The samples given are as a guide and not compulsory to follow to change the same to suit own requirements.

#### List of Formats

- 1. Purchase Order
- 3. Approved Vendor list cum open purchase order
- 5. Open Purchase Order
- 7. Gate Pass
- 9. Design Review Minutes Of Meeting
- 11. Design Validation Report
- 13. Preventive Maintenance Schedule
- 15. Order form/ confirmation
- 17. Customer Feed Back Form
- 19. Master List Cum Distribution List Of Documents
- 21. Calibration Status Of Instrument / Equipment
- 23. Quality Objective Monitoring Report
- 25. Internal Audit Non–Conformity Report
- 27. Continual Improvement Plan
- Preventive Action Report
  Vendor Rating
- 33. Risk analysis sheet
- 35. Communication re
- Communication report
- 37. Training Calendar
- 39. Induction Training Report
- 41. Skill Matrix
- 43. Skill Matrix for QC Personnel

- 2. Indent cum Incoming inspection report
- 4. Supplier Registration form
- 6. Daily Stock Statement
- 8. Design And Development Plan
- 10. Design Verification Report
- 12. Breakdown History Card
- 14. Equipment Wise preventive maintenance checkpoints
- 16. Customer Complaint report
- 18. Customer Property Monitoring Register
- 20. Change Note
- 22. Master list of records
- 24. Audit Plan / Schedule
- 26. Clausewise Documentwise Audit Review Report
- 28. Corrective Action Report
- 30. Qualitative Process Monitoring Report
- 32. List of license/certificate
- 34. Risk indemnification sheet
- 36. Temperature & Humidity Monitoring Record General area
- 38. Training Need Cum Records Sheet
- 40. Job Description and Specification
- 42. Training Report

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5. Process approach (12process approaches):

It covers sample copy of process approach covering all the details of ISO 15378:2017.

#### List of process approach

- Process Flow Chart of Customer Service 1.
- 2. Process Flow Chart of Design and Development
- 3. Process Flow Chart of Despatch
- 4. Process Flow Chart of Engineering
- 5. Process Flow Chart of Marketing
- 6. Process Flow Chart of Production Planning and Control
- 7. Process Flow Chart of Production
- 8. Process Flow Chart of Purchase
- 9. Process Flow Chart of Quality Control
- 10. Process Flow Chart of Risk & Opportunity
- 11. Process Flow Chart of Stores
- 12. Process Flow Chart of Training

#### 6. Standard operating procedures (61SOPs):

It covers sample copy of standard operating procedures covering all the details of ISO 15378:2017.

#### List of standard operating procedures (SOPs)

- Preventive & Breakdown Maintenance Process 2.
- Rodent & Fly Control Maintenance Process 3
- 5. Packing Process Of Alluminium Collapsible Tubes
- 7. **Operation & Cleaning Of Extrusion Press**
- Operation & Cleaning Of Annealing Machine 9
- Operation & Cleaning Of Coating & Printing 11. Machine
- SOP for Process For Making Purchases Of Raw 13. Materials
- 15. SOP for Operation Of Necking & Bidding Machine
- SOP for Process For Running Capping Machine 17.
- 19. SOP for Process For Printing Of Laminated Web
- SOP for SOP 21.

1.

- SOP for Receipt and Handling of Market 23. Complaints
- 25. SOP for Handling of market returns
- 27. SOP for Deviation and Investigation
- 29. SOP for Out of Calibration (OOC)
- 31. SOP for Generation and Movement of Artwork
- SOP for In-process Inspection During 33. Manufacturing
- 35. SOP for Handling and storage of controlled samples
- 37. SOP for Mock recall
- SOP for Failure investigation 39.
- 41. SOP for Fundamentals of validation sop 43.
- SOP for Guidelines for area validation-clean area SOP for Handling Customer Complaint 45.
- 47. SOP for Testing And Approval Of Trimmed Tubes

- - Cleaning & Housekeeping
  - Manufacturing Process of Alluminium Collapsible Tubes 4.
  - In-process Checking Frequency Of Different Parameters 6. Of All Products
  - 8. **Operation & Cleaning Of Trimming Machine**
  - Operation & Cleaning Of Lacquering Machine 10.
  - **Operation & Cleaning Of Latex Lining Machine** 12.
  - 14. SOP for Process For Issuing Line Clearance
  - 16. SOP for Process Of Washing For Cans
  - 18. SOP for Process For Production Of Laminated Tubes
  - 20. SOP for Manufacturing Of Plastic Bottles
  - 22. SOP for Control of Version. Archival and Retrieval of Data
  - 24. SOP for Product recall
  - 26. SOP for Change control system
  - 28. SOP for Vendor quality audit
  - 30. SOP for Out of specification (OOS)
  - 32. SOP for Rework procedure
  - 34. SOP for Printed product label control
  - 36. SOP for Retain samples and its disposal
  - SOP for Batch release of Finished Products 38.
  - SOP for Introduction to validation 40.
  - 42. SOP for Re-validation
- 44. SOP for Validation of HVAC system
  - SOP for Testing And Approval Of Extruded Tubes 46.
- 48. SOP for Testing and Approval Of Annealed Tubes

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| 49.                                          | SOP for Testing And Approval Of Lacquered Tubes      |     | SOP for Testing And Approval Of Coated & Printed Tubes |  |  |
|----------------------------------------------|------------------------------------------------------|-----|--------------------------------------------------------|--|--|
| 51.                                          | SOP for Testing And Approval Of Latex Lined<br>Tubes | 52. | SOP for Testing And Approval Of Finished Cans          |  |  |
| 53.                                          | SOP for Leak Testing In Tubes                        | 54. | SOP for Testing And Approval Of Laminated Tubes        |  |  |
| 55.                                          | SOP for Leakage Testing Of Laminated Tubes           | 56. | SOP for Maintaining Safety Standards In Tool Room      |  |  |
| 57.                                          | SOP for Maintaining Safety Standards In Plant        | 58. |                                                        |  |  |
| 59.                                          | SOP for Receipt of Raw & Packaging Materials         | 60. | SOP for Receipt, Storage Dispatch of Finished Goods    |  |  |
| 61.                                          | SOP for IT                                           |     |                                                        |  |  |
| 7. Audit checklist (more than 500 questions) |                                                      |     |                                                        |  |  |

It covers sample audit questions based on all the ISO 15378:2017 requirements and GMP implementation. It helps the auditor to make own audit checklist for quick and perfect auditing to ensure all the ISO 15378:2017 requirements are fulfilled.

## Chapter-2.0 ABOUT COMPANY

Global Manager Groupis a progressive company and promoted by a group of qualified engineers and management graduates having rich experience of 25 years in ISO consultancy and management areas. The company serves the global customers through on-site and off-site modes of service delivery systems. We offer a full range of consulting services geared towards helping all types of industries and laboratories to achieve competitiveness, certifications and compliance to international standards and regulations. So far we had more than 1800 clients in more than 45 countries. Our readymade training and editable document kit helps the client in making their documents easy and make them complying to related ISOstandard faster.

- 1. Our promoters and engineers have experience of more than 1800 companies globally for management training, ISO series consultancy. We had clients in more than 45 countries.
- 2. Highly qualified 50 team members (M.B.A., Degree engineers) and owner is having rich professional experience (since 1991).
- 3. We have 100% success rate for ISO series certification of our clients from reputed certifying body and branded image and leading name in the market.
- 4. Suggest continual improvement and cost reduction measures as well as highly informative training presentations and other products gives payback within 2 months against our cost.
- 5. So far more than 50000 employees are trained by us in ISOseries certification.
- 6. We had spent more than 60000 man-days (170 man years) in preparing ISO documents and training slides.

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## Website: https://www.certificationconsultancy.com/iso-15378-certification-documents-manual.htm Global Manager Group is committed for:

- 1. Personal involvement & commitment from first day
- 2. Optimum charges
- 3. Professional approach
- 4. Hard work and update the knowledge of team members
- 5. Strengthening clients by system establishment and providing best training materials in any areas of management to make their house in proper manner
- 6. To establish strong internal control with the help of system and use of the latest management techniques.

# **Chapter-3.0 USER FUNCTION**

## A. Hardware:-

- Our document kit can be better performed with the help of P3 and above computers with a minimum 10 GB hard disk space.
- For better visual impact of the power point Document you may keep the setting of colour image at high colour.

## B. Software used in Document kit

 Documents written in MS Office 2003 and window XP programs. You are therefore required to have office 2003 or above with window XP

## 3.2 Features of Document kit:-

- Contains all necessary documents as listed above and comply with the requirements of ISO 15378:2017 Standards.
- Written in Plain English
- It will save much time in typing and preparation of documents alone.
- User-friendly and easy to learn.
- Developed under the guidance of experienced experts.
- Provides model of a Management system that is simple and free from excessive paperwork.

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## **Chapter-4.0 BENEFITS OF USING OUR DOCUMENT KIT**

- 1. By using these documents, you can save a lot of your precious time while preparing the ISO 15378:2017documents.
- 2. Take care for all the section and sub sections of ISO 15378:2017 standard helps you in establishing better system.
- 3. Document kit enables you to change the contents and print as many copies as you need. The user can modify the documents as per their industry and create own ISO 15378:2017 documents.
- 4. Save much time and cost in document preparation.
- 5. You will get better control in your system due to our proven formats.
- 6. You will get better control in your system due to our proven documents and templates developed under the guidance of our experts and globally proven consultants having rich experience of more than 25 years in ISO consultancy.
- 7. Our products are highly sold globally and used by many multinational companies and had provided total customer satisfaction as well as value for money.
- 8. In preparation of document kits; it is been verified and evaluated at various levels of our team and more than 1000 hours are spent in preparation of this product kit.
- 9. Prepared by globally proven team of leading consultant

## **Chapter-5.0 METHOD OF ONLINE DELIVERY**

On secured completion of purchase we provide user name and password to download the product from our ftp server. Thus we are providing instant online delivery of our products to user by sending email of username and password.



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